



**Terms and conditions: Polly Hutson Physiotherapy**

Please ensure a suitable safe environment for your horse to be seen. If this is a livery yard, please inform the manager before the appointment.

Please have appropriate health and safety equipment with you, i.e. hat and gloves. Also, please bring your horse's tack, if appropriate.

Please have appropriate methods in place for controlling your horse in the stable and, if indicated, on the lunge.

Veterinary consent must be obtained prior to commencing any assessment or treatment; this is in accordance with the Veterinary Surgeons Act.

All sessions are payable by BACS or cash within 30 days.

Sessions cancelled with less than 24 hours' notice and failure to turn up for an appointment will be charged in full. This includes new assessments and follow-ups.

If your horse is unwell, please let us know at least 24 hours prior to your session and we can make an appropriate plan. It may not be appropriate for your horse to have a physiotherapy session.

If any aspect relating to the health or medical management of your horse has changed it is your responsibility to let your physiotherapist know before the session gets underway.

I confirm that I have read and understood these terms and conditions and agree to adhere to them:

.....(Print name)

..... (Signature and date)